



An Indian multinational public sector banking and financial services company.

Business Challenges



Complex HR landscape comprised several disparate systems



Global data transparency for both purchasing and finance functions

Cherrywork® Human Experience Management (HXM) for Public Sector Bank

Solution

- Transition from legacy system to SAP Fiori. Created a modern and intuitive ESS/MSS portal to provide an improved user experience.
- UX/UI modernization for 200+ sub processes under 9 major HR processes such as Leave & Attendance, Travel & Expense Management, Reimbursements, Career Planning, Salary and Compensation, Provident Fund & Gratuity, Pension, Employee Welfare & MIS Reports

Outcome

- 500K employees being able to access the 200+ sub-processes at a single time without any system lag
- Advanced reporting capabilities leveraging enterprise and employee information using consistent data management processes
- Superior employee and user experience with enhanced mobile and self-service capabilities