



Customer is a planned smart city in Tabuk Province in northwestern Saudi Arabia. They are focused on building cutting-edge industrial powerhouse and a revolution in urban living.

Business Challenges



Lack of unification of tasks on a single platform



Lack of process automation resulting in higher TAT

Cherrywork® Intelligent Work Management

Solution

- ✓ IWM was implemented as a product solution where tasks from different systems could be viewed in a unified workbench to optimize process of taking appropriate actions
- ✓ Mobility of application was provided on Web, Android and IOS devices

Outcome

- Saved time by avoiding login to the different systems
- Faster approvals as it only takes one click on the mobile application
- Easier report generation of source systems
- Customizable dashboard helps with tracking metrics, trends and patterns that matter the most